

# COVID-19



## Rules of Conduct for Visitors of MÜLLER ServiceCenter

UPDATE  
04/2022

Publisher:

**MÜLLER Umwelttechnik GmbH & Co. KG**  
Julius-Müller-Straße 3  
32816 Schieder-Schwalenberg  
GERMANY

Version: 31.03.2022

 **MÜLLER**  
THE TRUCK PEOPLE

Dear visitor,

due to the CORONA situation we are obliged to take appropriate precautions for your protection and for the protection of our employees. In order to make your stay with us as pleasant as possible, we would like to inform you about our measures and ask you to observe the rules of conduct on site as follows:

### **Our infection prevention measures:**

- ☺ Only travel to the date of the visit confirmed by us in writing ~~with a maximum of 3 people.~~
- ☺ In case of personal symptoms or symptoms in family and acquaintances we ask to refrain from a visit. In case of previous stays in a risk area at home or abroad, we ask for coordination before your visit.
- ☺ Only deliver your vehicle with an empty and cleaned container. If this is not technically possible, please call your contact person to find out how to proceed.
- ☺ On arrival at Julius-Müller-Straße 10, park your car at the designated and marked position opposite the main entrance to the Service Centre.
- ☺ Enter the building only via the entrance of the registration.
- ☺ Put on a mouth-and-nose protection before entering the building.
- ☺ Disinfect your hands at the disinfectant dispenser in the entrance area.
- ☺ Enter your personal data in the visitor list. Your data will be treated confidentially, used only for this purpose and are subject to the valid data protection regulations.
- ☺ Show your **3G proof** (vaccinated, recovered, or tested) at the registration desk.
- ☺ ~~Have your body temperature measured by a MÜLLER employee.~~
- ☺ Follow the instructions of our staff.
- ☺ Until you are picked up by your contact person, stay exclusively in the customer waiting room. You must wear a mask there. Masks are not required only for the consumption of food and beverages. During this time, the customer waiting room must be ventilated continuously.
- ☺ Always move around our premises only when accompanied by one of our employees.
- ☺ There is no obligation to wear masks outdoors, as long as the minimum distance can be maintained.
- ☺ Masks are compulsory for visitors and supervising MÜLLER employees in the factory halls.
- ☺ Always keep a minimum distance of 2.0 metres (at least "**2 arm lengths**") from other people.
- ☺ Observe the hygiene regulations (see attachment).

### Working and opening hours of MÜLLER ServiceCenter:

- ☎ Opening hours for visits: 07:00 am - 05:00 pm
- ☎ Reachability by telephone: 07:00 am - 07:00 pm
- ☎ MÜLLER Service hotline (freecall): 0800/709 85 00

### Download Corona warning app of the RKI:

- ☎ Use the Corona-Warn-App of the Robert-Koch-Institute. Simply scan the QR code for the operating system of your smartphone:

Corona-Warn-App for **iOS**



Corona-Warn-App for **Android**



Thank you very much for your understanding and have a good journey!

**Your MÜLLER-Team**

# Pictograms Hygiene tips



Wash hands regularly



Wash your hands thoroughly



Keep your hands out of your face



Cough and sneeze properly



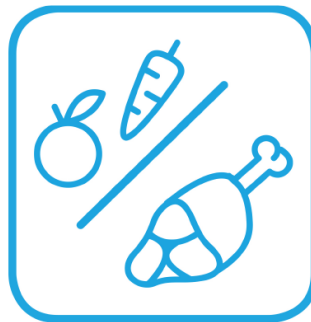
Keep a distance



Protect wounds



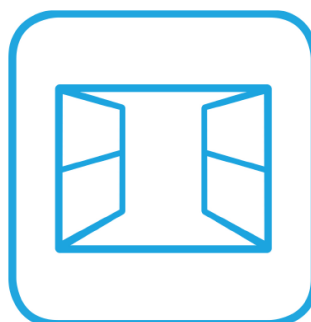
Make sure your home is clean



Dealing with food hygienically



Hot laundry

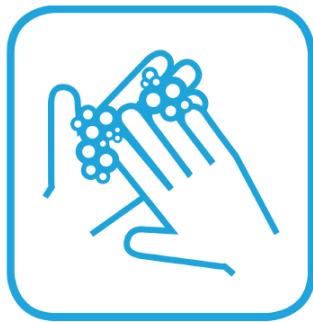


Ventilate regularly

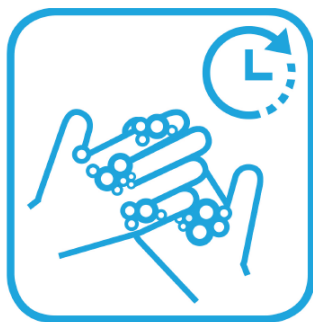
# Pictograms washing hands - 5 steps



Wet your hands



Soap all around



Take time



Rinse thoroughly



Dry off carefully

Quelle: Bundeszentrale für gesundheitliche Aufklärung (BZgA) Stand: 2017